

Transport for NSW | Southwest Link – Pledge to Ride & Win
Terms and Conditions

1. By entering the “Transport for NSW (“**TfNSW**”) | Southwest Link – Pledge to Ride & Win Competition” (the “**Competition**”), you are agreeing to the following terms and conditions (“**Terms**”).
2. All entry instructions, advertising material, and descriptions of the prizes that can be won in the Competition form part of these Terms and Conditions of Entry. Transport for NSW’s decision in all matters is final, and no correspondence will be entered into, and principles of administrative law do not apply.
3. Subject to clause 4, the Competition is open to individuals aged 18 years of age and older who are residents of the following suburbs:
 - a. Sydenham
 - b. Marrickville
 - c. Dulwich Hill
 - d. Hurlstone Park
 - e. Canterbury
 - f. Campsie
 - g. Belmore
 - h. Lakemba
 - i. Wiley Park
 - j. Punchbowl
 - k. Bankstown

(the “**Participants**”)

4. Employees and their immediate families of TfNSW and its associated agencies and companies are not eligible to enter the Competition.

Background Information

5. TfNSW periodically runs programs to encourage active transport. As part of these programs, TfNSW is conducting a competition to encourage Participants to choose bike riding for everyday trips.
6. Participants can make a ‘pledge’ to ride over a four-week period. Participants who make a pledge and then complete a survey about their riding experiences at the end of the four-week period will go into the draw for a chance to win one of two \$200 Prepaid Visa Cards.

How to Enter the Competition

7. The Competition commences on **Tuesday 27 January 2025 at 07:00 AEST** and closes on **Monday 30 March 2025 at 17:00 AEST** (the “**Competition Period**”).
8. To enter the Competition, Participants must:

- i. scan the QR code or visit transportnsw.info/pledge-to-ride to open the Pledge to Ride landing page;
- ii. select a suburb and a bike riding pledge to commit to over a four-week period;
- iii. provide an email address and submit the pledge;
- iv. at the end of the four-week pledge period, complete a questionnaire about their experience by the end of the competition period; and
- v. be an eligible Participant in accordance with these Terms.

(“Entry” or “Entries”).

9. Only one Entry per Participant is permitted.

Moderation and Prize Draw

10. Entries are subject to moderation, and TfNSW reserves the right to exclude or disqualify Entries that do not comply with these Terms.
11. This Competition is a game of chance. TfNSW will award two prizes, listed in clause 12, at random to two Participants who submit a valid Entry (“**Winners**”) on **Tuesday 31 March 2026** at 231 Elizabeth Street Sydney NSW 2000.
12. The Winners will receive one of two \$200 Prepaid Visa Cards, subject to the conditions in clause 15 (“**Prize**”).
13. Winners will be notified by the email address provided on their Entry on Tuesday 31 March 2026. . TfNSW is not responsible for contacting winners by any other method or for winners not receiving notification for any reason.
14. Winners must redeem their Prize by **5:00pm AEST Tuesday, 28 April 2026** by return emailing TfNSW to accept the Prize and providing their postal address.

Prize Terms

15. The Prizes are subject to the following terms:
 - a. The Prize will be delivered to the Winner’s nominated postal address provided by the Winner.
16. Any Prize not redeemed by **5:00pm AEST Tuesday 28 April 2026** will be forfeited by the Winner and returned to the Prize pool to be redrawn at the discretion of TfNSW.
17. The Prize cannot be transferred to another person, nor can the Prize be redeemed for cash.
18. Refunds or balance transfers will not be provided for any unused part of the Prize. TfNSW is not responsible for replacing any lost or stolen Prize. Damaged Prizes may be replaced at the sole discretion of TfNSW.
19. The Prize may not be sold, on-sold, exchanged for fee or reward or other valuable consideration or otherwise commercially dealt with.

T-shirt Prize

20. Participants who submit a valid pledge will receive a complimentary t-shirt. To receive the t-shirt, participants must provide a valid postal address at the time of entry. The t-shirt will be shipped to the postal address provided by the

participant. TfNSW is not responsible for lost, delayed, or misdirected deliveries.

General

21. TfNSW's decision regarding the Winners is final and no correspondence regarding the result will be entered into.
22. Participants are responsible for any costs incurred in, or related to, participating in the Competition. TfNSW is not liable for any travel, accommodation or other costs incurred by the Participants in accepting, attending or participating in the Competition.
23. By participating in the Competition, the Winners agree to participate and co-operate as required in all editorial activities relating to the Competition, including but not limited to being interviewed, photographed and social media activity. The Winners grant TfNSW a licence to use any footage and photographs and the Winners will receive no fee if material is used.
24. Participants grant TfNSW a perpetual, non-exclusive, royalty-free, irrevocable, transferable licence (which includes the right to sub-license to third parties) to exercise the Intellectual Property in the entry for the purposes of the Competition or any other activities of TfNSW.
25. TfNSW is not liable for any loss, damage, personal injury or death whatsoever (including, but not limited to, any direct, indirect or consequential loss) suffered or sustained in connection with the Competition, the use of a Prize or t-shirt (as referred to in clause 20) or any act or omission (whether negligent or not) of TfNSW or any person associated with any of TfNSW, except to the extent that any liability cannot be excluded by law.
26. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders TfNSW's ability to proceed with the Competition on the dates and in the manner described in these Terms, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, TfNSW may in its absolute discretion cancel the Competition and recommence it from the start on the same conditions.
27. TfNSW takes no responsibility for Prizes damaged or lost in transit, or late, lost or misdirected mail.
28. TfNSW will not be liable for any misadventure, accident, injury, loss (including but not limited to consequential loss) or claim that may occur: whilst undertaking any travel won on or connected with an Entry; or in the participation in any Prize; or in connection with the t-shirt; as a consequence of late, lost or misdirected mail; in relation to failure of an entry to be received by TfNSW on account of technical problems or traffic congestion; arising from or related to any problem or technical malfunction of any computer equipment, software, internet connection, any injury or damage to entrant's or any other person's computer software related to or resulting from participation in this Competition.
29. TfNSW assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to, or alteration of, entries, and reserves the right to take any action that may be available.

30. If for any reason the Competition is not capable of running as planned, including infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of TfNSW which corrupt or affect the administration security, fairness, integrity or proper conduct of the Competition, TfNSW reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available, and to cancel, terminate, modify or suspend the competition.
31. Subject to any directions given by the NSW Office of Liquor, Gaming and Racing, TfNSW may modify, suspend, terminate or cancel the Competition if for any reasons (including interference or a breach of these terms) it cannot conduct the Competition as reasonably anticipated or if the fairness of the Competition would be compromised.
32. TfNSW collects Participants' personal information in order to conduct the Competition. For information about how your personal information is collected, used and disclosed by TfNSW, please see our Privacy Policy at www.transport.nsw.gov.au/about/privacy.
33. TfNSW will keep your information at 231 Elizabeth Street Sydney NSW 2000. You can access or seek the correction of your personal information held by us at any time during business hours, by sending a request to privacy@transport.nsw.gov.au or *Locked Bag 5085 Parramatta 2124*.
34. If the personal information requested is not provided, the Participant's Entry will not be valid. By entering the Competition, unless otherwise advised, each Participant also agrees that TfNSW may use this information for future promotional, marketing, social media or publicity purposes without any reference, payment or other compensation to the entrant. The Participant may opt out of receiving further information from TfNSW by emailing privacy@transport.nsw.gov.au.